

## INVENTORY MANAGEMENT PROCESS EFFICIENCIES CASE STUDY



## **PROJECT OVERVIEW**

The project focused on inventory management improvements that resulted in better costing methods and demand planning to reduce expiry and stock-out rates, reduce overall capital held in stock, and improve delivery time.

## **CHALLENGES ADDRESSED**

- Unsatisfactory levels of product disposal
- Discrepancies between the ERP system and physical warehouse stock
- Longer than desired inventory turnover time



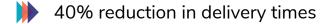
"We helped the Tanzanian distributor structure a complex change process into manageable pieces. It was particularly inspiring to support African women in professional leadership roles"

EVA LAM - BHS VOLUNTEER

Customer Service and Supply Chain

Management, Merck Group

## **RESULTS**



> 0% product expiration

98% inventory accuracy

100% procured products sold