

INVENTORY MANAGEMENT PROCESS EFFICIENCIES CASE STUDY



PROJECT OVERVIEW

The project focused on inventory management improvements that resulted in better costing methods and demand planning to reduce expiry and stock-out rates, reduce overall capital held in stock, and improve delivery time.

CHALLENGES ADDRESSED

- Unsatisfactory levels of product disposal
- Discrepancies between the ERP system and physical warehouse stock
- Longer than desired inventory turnover time



RESULTS

- ▶ 40% reduction in delivery times
- ▶ 0% product expiration
- ▶ 98% inventory accuracy
- ▶ 100% procured products sold

"We helped the Tanzanian distributor structure a complex change process into manageable pieces. It was particularly inspiring to support African women in professional leadership roles"

EVA LAM - BHS VOLUNTEER
Customer Service and Supply Chain
Management, Merck Group